

Charter Claim Form

Travel Cancellation Expenses Insurance

Travel Abroad Health Insurance

Personal Accident Insurance

Policy No.:	Claim No.:
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A. Policy Holder:

Name:

Address:

Phone:

Fax:

Mobile:

E-mail Address:

Yacht (type and name):

Skipper at time of damage/claim:

Driving/Sailing license (type/no.):

Location of loss:

Date of loss/time:

Do any further insurances exist for this charter trip? Yes No

If yes, please indicate address of insurer, type of insurance, policy no. and where applicable, claim no.

B. Concerned Crew Member/Claimant

Name:

Address:

Phone:

Fax:

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Mobile:	E-mail Address:
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Skipper at time of the occurrence of the damage:

Reason for travel cancellation (Travel Cancellation case) / type of illness (Travel Abroad Health Insurance case) course of accident (Personal Accident Insurance):

Bank data (name of the bank):

Bank number:	Account number:
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IBAN:	Swift/BIC-Code:
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Account Holder

Please note that whenever an insured event occurs, you must provide complete and true information. The insurers would point out to the fact that in case of a breach of the existing obligation to provide information or explanations, there is a risk that they would be released from the obligation to provide benefits. Where a third party is entitled to the benefits payable under the contract rather than you, the said third party is equally obliged to provide information and explanations.

Place/Date:	Signature Policy Holder:
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What to do in case of claim?

Fast and competent customer assistance in case of claim is the biggest priority for us. To enable us to have a smooth handling, please do the following:

- Inform Pantaenius immediately, latest 2 working days upon notice, about the claim, via phone +49 40 37 09 10 or via Internet on www.pantaenius.de.
- If you can not go on a journey, the arrival and departure arrangements and eventually the charter agreement have to be cancelled immediately to keep the cancellation costs as low as possible.
- Please take note to collect proofs for the damage and for its extent.
- Please add to your claim form the charter contract; proofs of the damage (appropriate photos, police report, medical certificate) and eventually the cancellation invoice as well as the confirmed crew list of the charterer.



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